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MAREŠ ŠEFČOVIČ

VICE-PRESIDENT OF THE EUROPEAN COMMISSION



Médiateur européen

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Dear Mr. Diamandouros,

On behalf of the European Commission, I have got the pleasure to formally address you the European Commission Communication on updating the handling of relations with the complainant in respect of the application of the Union law.

The Communication highlights the important role that the European Ombudsman can play for citizens in relation to the Commission's handling of infringement complaints.

Consequently, the Commission has reviewed its webpage "Exercise your rights" (http://ec.europa.eu/eu_law/your_rights/your_rights_en.htm) in order to inform citizens about the role of the European Ombudsman in relation to the Commission's handling of infringement complaints. A direct link to the European Ombudsman's website will be provided to facilitate citizens the access to the European Ombudsman.

I attach the new text of the webpage for your information. The updated text will be uploaded as soon as it has been translated into all official languages.

I am looking forward to a fruitful cooperation between the Commission and the Ombudsman in the interest of the citizens and the protection of European Union law.

Yours sincerely,

Mr. P. Nikiforos DIAMANDOUROS
European Ombudsman
1, avenue du Président Schuman
FR-67001 Strasbourg Cedex



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